



DOT ONLINE ACCREDITATION SYSTEM

The Department of Tourism launched the new Online Accreditation System last September 29, 2020 which paved the way for a seamless and efficient procedure in facilitating accreditation request from tourism establishments. This is a response also to the President's call for streamlining and automation of services in the Ease of Doing Business Act signed in 2018 and the Bayanihan to Heal As One Act, which directs government offices to expedite the delivery of services in view of the COVID-19. Through the enhanced platform, <https://accreditation.tourism.gov.ph>, the DOT Online Accreditation System (ver. 1.0) provided contactless and hassle-free processing of accreditation applications, showcasing the full functionality of application processing, from Application filing to Certificate Printing.

From its launch in September 2020, DOT Online Accreditation System has received a total of 34,899 applications as of December 31, 2023.

After almost 3 years after its launch, the Department of Tourism has received numerous suggestions on ways to further make the Online Accreditation System more user friendly and efficient, in line with this, to ensure that the DOT Online Accreditation System remains to be an online platform for a smooth and hassle free processing of DOT Accreditation Applications, the Department has engaged the services of an IT Consultant who is tasked to enhance the existing DOT Online Accreditation System.

Further, as part of the continuous improvement of the Online Accreditation System, the Department has been searching for an online payment gateway that best suits the needs and demands of both the Department as well as the tourism stakeholders in providing an online payment option in the Online Accreditation System. Currently, the Department is in the process of partnering with PayMaya Philippines to be the payment gateway of the DOT Online Accreditation System to help the Department to provide a smooth and contactless transaction to its clients.

